

# **THE FRESHMAN TEAM OUTREACH PROGRAM**

The Freshman Team Outreach program at Claytons State University (CSU) is designed to raise awareness about Federal and State programs and scholarship resources to help make education beyond high school more attainable and education during college attainable and retainable.

The CSU Outreach Team is committed to providing the community with access to necessary resources to understand the complexities of financial aid and academics. To uphold this commitment, we provide a number of services to varied attendees.

## **Outreach Services:**

- Financial Aid 101
- How to access the Duck and accept my award?
- Guidance with the financial aid application process (FAFSA)
- Supportive Financial Aid advisement
- Financial Aid Limits/CAPS
- Satisfactory Academic Progress: financial aid – withdrawing and failing a class
- General Loans Questions (Federal Stafford's, Parent Plus, Private and the Student Access Loan)

### **To Schedule an Appointment:**

To schedule a virtual appointment with an Outreach TEAM member, please review the Outreach Services offered at this time and submit the request via the appointment scheduler and any special accommodation.

**New (and Prospective) Students Appointment  
(Tuesday, Wednesday & Thursday)**

**Hours: 9am - 4pm**

**[Click Here to Schedule an Appointment](#)**

**Note:** All appointments are via Microsoft TEAMS Audio or Video at this time and must be submitted at least 24 hours in advance (no same day appointment). Please allow 1-2 days for processing and confirmation of the outreach appointment. If someone other than the student is scheduling an appointment, you must make a note of your relationship to the student in the Notes Box above. Also, make sure your student completes the FERPA form linked below and submit it to the Financial Aid Office before scheduling this appointment. For the FERPA authorization form, please visit: [https://www.clayton.edu/registrar/docs/FERPA%20Release\\_Student\\_2019\\_F1\\_1.pdf](https://www.clayton.edu/registrar/docs/FERPA%20Release_Student_2019_F1_1.pdf)

